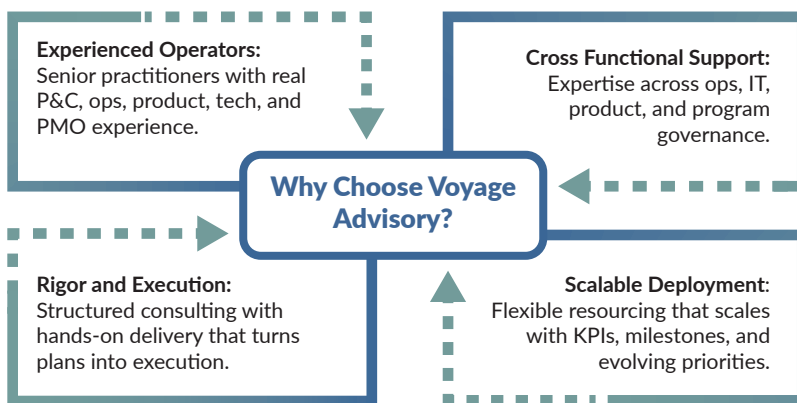




WHY USE VOYAGE FOR P&C INSURANCE OPERATIONS, TECHNOLOGY & STRATEGIC DELIVERY SUPPORT

Voyage supports P&C insurers in strengthening underwriting, claims, policy administration, product delivery, PMO governance, and technology execution while helping teams improve operational performance, manage transformation priorities, and deliver measurable business results.



VOYAGE HAS SKILLED CONSULTANTS READY TO TACKLE YOUR NEEDS

- PMO & PROGRAM DELIVERY LEADERS**
Program governance, planning, dependencies, delivery, and readiness
- BUSINESS ANALYSTS & PROCESS LEADS**
Requirements, process mapping, gaps, user stories, and business rules
- PRODUCT & DIGITAL DELIVERY LEADS**
Product support, backlog, roadmap, releases, and execution
- CLAIMS & OPERATIONS LEADS**
Claims, service improvement, workflows, quality, and performance
- UNDERWRITING & POLICY LEADS**
Underwriting, policy admin, intake, workflows, and core processes
- DATA & IMPLEMENTATION LEADS**
UAT, test planning, data validation, implementation, and reporting

Additional PM, BA, QA, product, operations, change, and technology roles can be deployed based on client requirements and needs.

COST AND VALUE PROPOSITION

- OPERATING EFFICIENCY IMPROVEMENT:** 5 to 15% efficiency gains can be achieved through workflow redesign, role clarity, improved handoffs, and stronger operational execution.
- DELIVERY AND EXECUTION SUPPORT:** Dedicated PM, BA, product, and operational resources help accelerate strategic initiatives and reduce execution risk.
- BUSINESS CASE AND TRANSFORMATION CLARITY:** Structured analysis, governance, and planning improve prioritization, funding confidence, and program outcomes.

MARKET PERSPECTIVE IN 2026

PROFITABILITY PRESSURE Carriers are balancing underwriting discipline, expense management, and service expectations in a challenging market.	LEGACY MODERNIZATION Many insurers are still working through core system, workflow, and data modernization across policy, claims, and billing environments.	EXECUTION PRESSURE Organizations are expected to deliver transformation outcomes faster while maintaining service levels and controlling costs.	PRODUCT & DELIVERY DEMAND Business teams need stronger product, PM, and BA support to move priorities from roadmap to execution.	REGULATORY & RISK COMPLEXITY Compliance, auditability, and operational control remain critical across core insurance and support functions.
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POSSIBLE PATHS

*Have a vision, but need a team?
Voyage has the consultants you need to put your strategy into action and reach your goals.*

1. PROFESSIONAL SERVICES

Dedicated delivery teams supporting operations, product, technology, and PMO initiatives.

2. SUBJECT MATTER EXPERTS

Targeted expertise deployed where specialized insurance or transformation support is needed.

3. CONSULTING ENGAGEMENTS

Targeted advisory to strengthen operating models, governance, business cases, and strategic execution.